# Department of Occupational Therapy

## Tufts Group Facilitation Training for Counselors at a Community-Based Substance Use Treatment Program

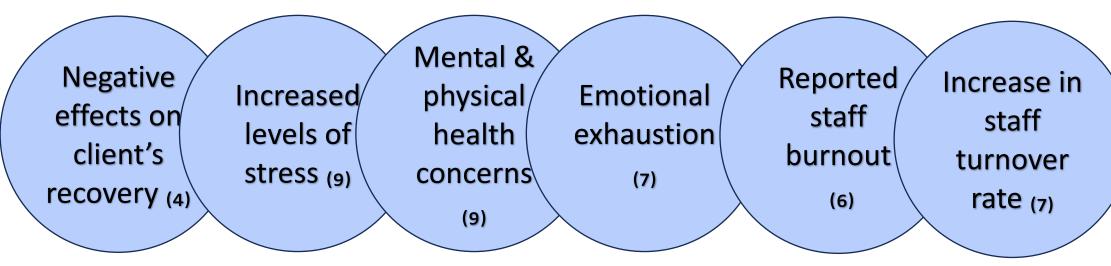
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## INTRODUCTION

Benefits of group therapy for clients with substance use disorder (SUD) include: 1 treatment engagement/adherence<sub>(12)</sub>,  $\downarrow$  in return to homelessness<sub>(12)</sub>,  $\downarrow$  social isolation/depressive symptoms<sub>(4)</sub>

Effective groups, however, require a leader with training on group facilitation & dynamics<sub>(3)(13)(8)(4)</sub>

Research shows lack of leader training results in negative effects on leaders/clients:



Research on group facilitation training & its effectiveness for leaders/clients, specifically for open-enrolling SUD treatment groups, is limited

Site: This is a community-based, residential facility serving up to 24 maleidentifying individuals with SUD, with co-occurring mental-health disorders, &/or chronic health conditions<sub>(10)</sub>. Currently, counselors facilitating groups have no formal training in group leadership; which has been reported to contribute to high turnover rates amidst the counselors who facilitate groups

Occupational Therapists (OT) have skills to provide evidence-based training re: interdisciplinary constructs of leading groups, i.e. leadership skills, group theory, group structure & dynamics, while utilizing a client-centered, holistic approach(11)(2)

#### THE AIMS

Design, implement, & evaluate effectiveness of a group facilitation training program for counselors at SUD treatment facility using evidence-based research with the goal of increasing counselors' knowledge of group facilitation skills

## METHODS

**Behavior** Results Reaction Learning

The Kirkpatrick Model<sub>(5)</sub> used as basis for group facilitation training program evaluation to determine reaction & learning. Open response survey questions used to gather reaction (post); pre-post Likert scale survey outcomes were analyzed for learning. Due to 14-week timeline, behavior/results unable to be assessed

Modified Group Leader Self-Assessment (GLSA)(1) used to create pre-post survey

4 functions of effective group leaders were measured:

**Caring:** support/concern, encouragement/praise, caring/warmth, protection, genuineness

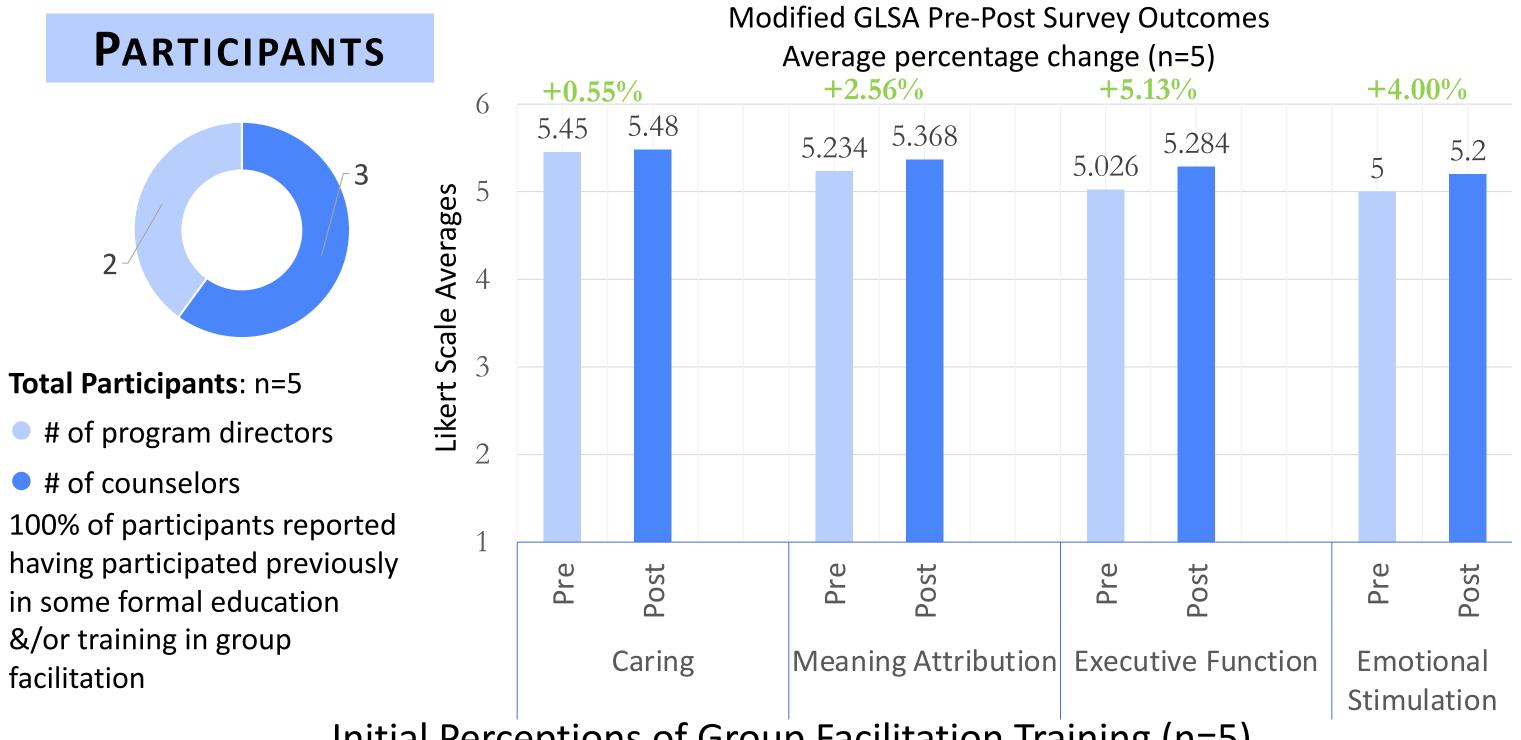
**Executive Function**: Provide structure, manage time, introduce topics, set group rules & goals, manage member/group conflict, draw out quiet members, redirect group/member if off track

Meaning Attribution: clarify, interpret, translate feelings & experiences, explain concepts, encourage expression of differences, give corrective feedback

**Emotional Stimulation**: help members relate to other members, self-disclosure, model personal risk-taking, challenge thoughts/ideas

#### STAGES/PROCESS Stage 2: Stage 3: Data Stage 1: Develop Implementation Analysis & Closure Thematic coding of Observe groups & build Run 3-day training with qualitative responses relationships with staff/ counselors & program Quantitative data analysis clients directors Run weekly groups with of pre-/post-surveys Pre- & post-training GLSA Resource consolidation clients surveys Research/design training for counselors modules

## RESULTS



#### Initial Perceptions of Group Facilitation Training (n=5)

 Strongly agree
Agree
Slightly Disagree
Disagree
Strongly Disagree The training is user friendly and helps me structure groups well Overall, this training prepared me to facilitate/lead This training helped me to structure my groups This training provided me with skills/tools to understand/manage group dynamics The training provided me with skills/tools to be an effective group facilitator/leader

#### Theme 1: Content

- Clear & concise slides
- Interactive activities
- Informative & thorough
- Appreciation for facilitator's clarity, engagement, time management
- Effective use of role plays

## "It was a

- very complex subject, but all the main points were
- reviewed and expanded commentary skills on so well"

### Theme 2: Main Takeaways

- Fostering group cohesion & safety Using reflection and
- linking as a skill Techniques for managing different group dynamics Focus on process

#### "My biggest takeaway is the importance of having here and now conversations

with clients"

## Theme 3: Training Feedback

Training was timespent more consuming time with More concrete more examples of examples of managing different the 5 group dynamics [process Spending more time commentary] describing the 5 skills skills in for group facilitation depth"

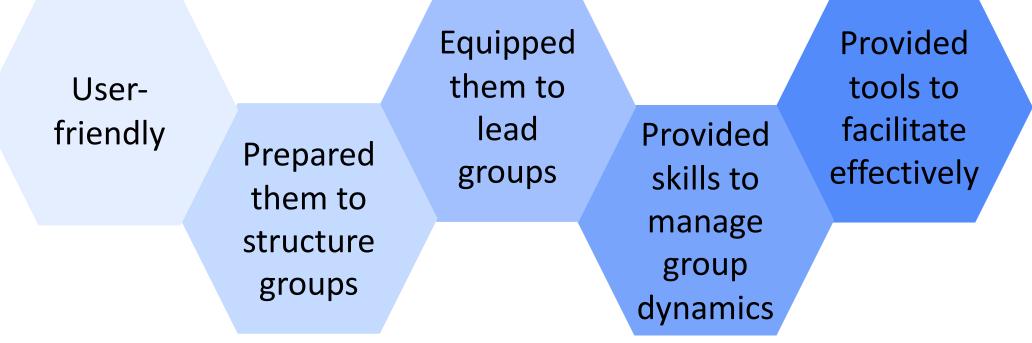
"Could have

## DISCUSSION

Qualitative responses showed participants appreciated the content & overall, they improved their specific group facilitation skills, such as reflection & linking

While average pre- & post- survey scores only slightly increased in self-perception of participants group facilitation skills, initial perceptions of training were positive

All participants either strongly agreed or agreed that the training was:



Role for future DEC students at this site is to continue to examine the group facilitation training through behavior & results stages of the Kirkpatrick Model to assess if training aligns with the group research(12)(4). According to the literature, the training should have an overall positive effect on clients & counselors

#### LIMITATIONS

- Small sample size (n=5)
- Curriculum specific to site, non-generalizable
- Limited time to complete pre- & post-surveys due to fast-paced environment
- Highly rated self-perceptions of group skills making it difficult to demonstrate objective quantitative change

#### OT IMPLICATIONS

Occupational therapists can leverage their expertise to not only teach & demonstrate group facilitation skills, but also tailor these skills specifically for the context of SUD intervention. Equipping staff with tools/techniques directly impacts clients by increasing engagement in & effectiveness in group intervention while enhancing counselor's lives & their professional development

## FUTURE RECOMMENDATIONS

Role for directors of program moving forward is to present group training content to newly hired counselors in a way that is engaging, informative, & concise

Offer training annually for newly hired & tenured counselors to ensure there is uniformity

Provide more concrete examples of various group dynamics

Add more interactive opportunities or activities to practice with various skills discussed in training

### REFERENCES & CONTACT INFO



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