

# Understanding shared decision-making (SDM) experiences and preferences for engagement among older adults with chronic kidney disease (CKD)

## Introduction

- An estimated 1/3 U.S. adults ≥65 y.o. have chronic kidney disease (CKD)<sup>1</sup>
- Adults with advanced CKD must make preference-sensitive decisions such as initiating dialysis, which has serious implications on quality of life<sup>2-4</sup>
- Clinicians are being called to engage in shared decision-making (SDM) to best support patients 5-8
- SDM is a process by which patients, clinicians, & carepartners discuss all options and identify a treatment that best aligns with patient preferences, values, & goals, promoting patient-centered care<sup>9</sup>
- Few CKD patients report engaging in SDM. Patients do not perceive their care as individualized & don't feel empowered <sup>10,11</sup>
- Clinicians are unsure how engaged their CKD patients want to be, how to meet informational needs, and how to share the decision-making process<sup>12</sup>

Aim: To understand patient and clinician perceptions of the decisionmaking process, including patient preferences for engagement and flow of information, and how these preferences impact satisfaction

## Methods

#### July 2018-December 2020

**Decision Aid for Renal** Therapy recruited patients & clinicians from 4 U.S. regions. Patients were  $\geq$ 70 years, non-dialysis CKD stage 4 or 5

Quantitative data was collected at baseline, 3months, 12-months, & 18months using demographic measures & the Control Preference Scale (CPS).<sup>13</sup>

Qualitative data was collected through 2 waves of semistructured interviews. Thematic analysis was conducted.14



Data from patients who participated in both wave 1 and wave 2 interviews was analyzed using narrative analysis methodology<sup>14</sup> in order to further understand the decision-making experience over time. The CPS data was also analyzed over time independently, and in conjunction with the qualitative data to gain a robust picture of the patient experience.

## Control Preferences Scale (CPS)

The CPS is a one item, multiple choice measure with the following answer options, separated into categories:

### ACTIVE

I prefer to make the final selection of my treatment after seriously considering my doctor's opinion

I prefer to make the final selection about which treatment I will receive

#### **COLLABORATIVE**

I prefer that my doctor and I share responsibility for deciding which treatment is best for me



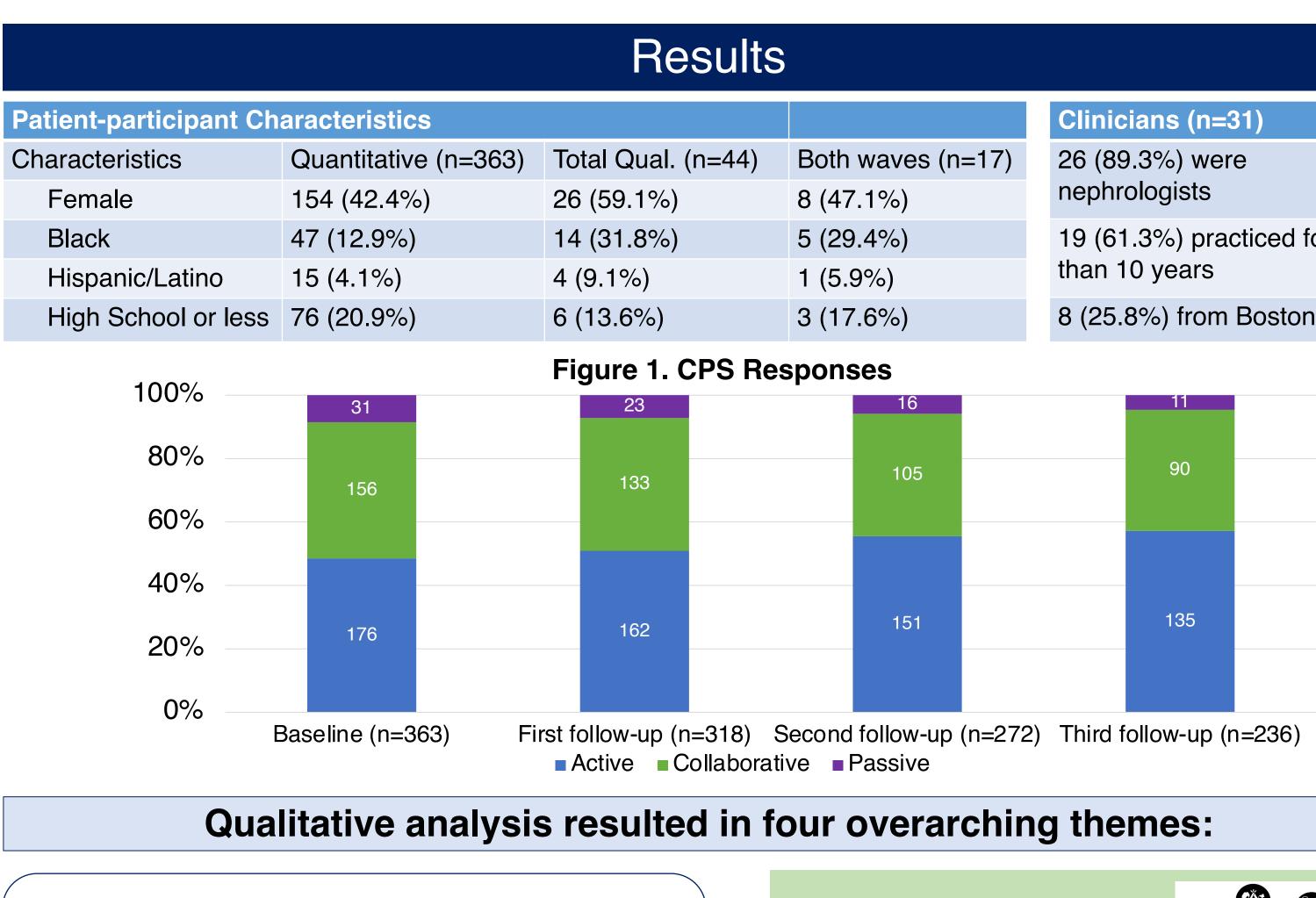
### PASSIVE

I prefer that my doctor make the final decision about which treatment will be used, but seriously considers my opinion

I prefer to leave all decision regarding treatment to my doctor

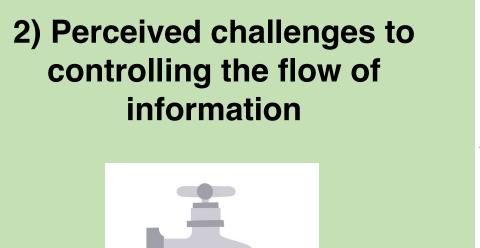
Based on graphic from Degner et al. <sup>13</sup>

### Kristina Gonzales OT/s Faculty mentor: Keren Ladin, PhD, MSC



1A) "I talked to my family members, I talked to our children, I talked to my husband, I talked to the doctors, but ultimately I'm the one who has to live it, I'm the one who makes the decisions" (Patient 16, active preference).

1) Patient preferences for engagement throughout the decision-making process



4) Increasing

satisfaction

experiences

with SDM

2A) "I don't know enough and I feel like I really want to know more" (Patient 20, collaborative preference).

4A) "I made my decision after

being in cooperation with the

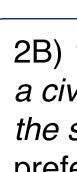
doctor and my husband, the

and it was pretty simple to

collaborative preference).

decide" (Patient 1,

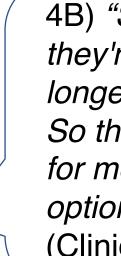
three of us worked it through,



2C) "[I]t's a matter of judging your patients. Some people can hear things at different times. Sometimes what you do is you plant a seed... while there are other people that want to hear everything all at once." (Clinician 8)

3A) "Here's the truth. Doctors don't have time to talk to me about [treatment]. They'll probably send me to some kind of consulting person. They don't lay it out for me...And you just have to accept what the [doctor] says. Because you can't argue with him" (Patient 5, active preference).

3) Impact of misalignment between patients' preference for engagement and actual decisionmaking experience





19 (61.3%) practiced for more

8 (25.8%) from Boston region

2B) *"I felt I'd learned more than* a civilian needs to know about *the subject*" (Patient 28, active preference)

4B) "So is it quality of life that they're looking for? Or is it just longevity that they're looking for? So that's usually the springboard for me to then discuss what options they potentially have." (Clinician 13)

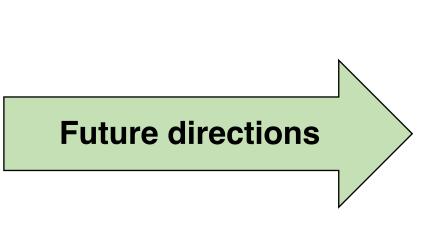
## **Discussion & Conclusion**

#### Our study found that:

- older adults with CKD want to be engaged in the decision-making process, but they don't always play their desired role
- control of information flow is a key element of high-quality SDM
- alignment between control preference and actual decision-making experience can increase patient satisfaction with the SDM process
- One way to facilitate alignment between preference for engagement and actual experience is a strong patient-clinician rapport
- Physicians should regularly ask their patients how engaged they want to be in the decision-making process and what level of control they desire in receiving information
- Power dynamics play a role in patients' abilities to fill their preferred roles

Strengths: Multi-site, included both patients and clinicians, longitudinal, multiple approaches to qualitative data, mixed-methods

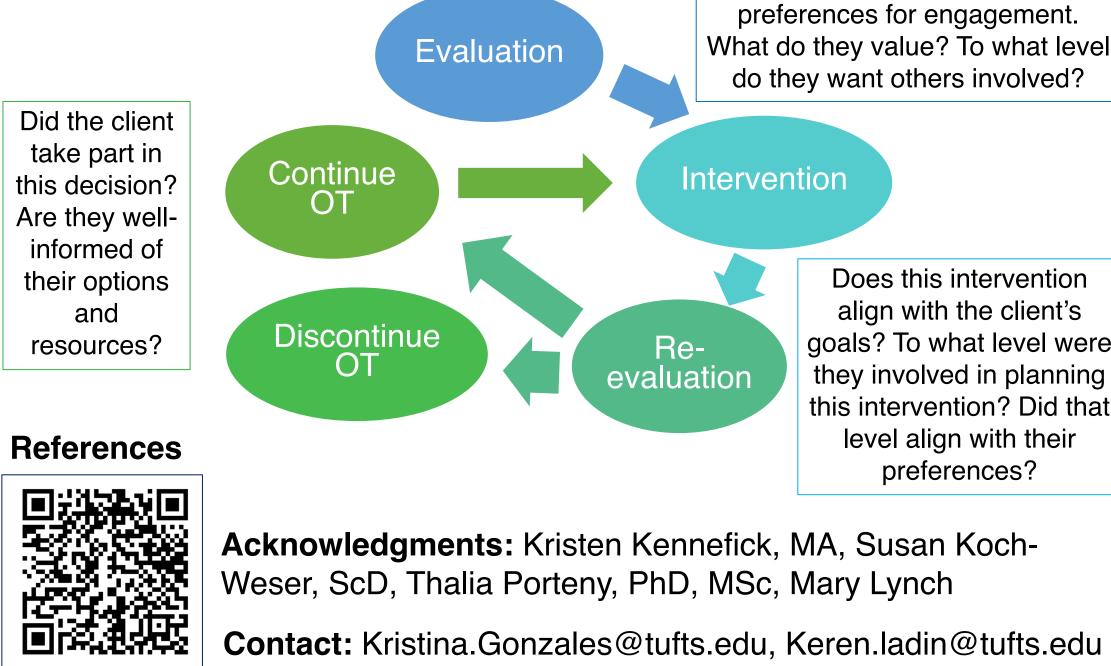
**Limitations:** Diversity of sample (very few Latinx/Hispanic individuals), not all patients had made a treatment choice by the time of their interview



Do preferences for engagement change over time? Do they vary based on cultural or racial background? What structural

## **OT** Implications

- This study focused on older adults who experience chronic illness; a population that many OTs will encounter throughout their careers
- SDM is an evidence-based approach to improving person-centered care in a variety of populations, which can be used by OTs in intervention planning and discharge planning<sup>15-21</sup>
- Another key element to SDM is understanding patients' preferences, values, and goals, which can be integrated into every stage of the OT process (See figure below, adapted from Schell & Gillen<sup>22</sup>)
- OTs can ask their clients about their preferences for engagement in order to individualize care & advocate for their clients



Acknowledgments: Kristen Kennefick, MA, Susan Koch-Weser, ScD, Thalia Porteny, PhD, MSc, Mary Lynch

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Does this intervention align with the client's goals? To what level were they involved in planning this intervention? Did that level align with their preferences?

Ask clients about their

barriers contribute to misalignment? How can non-nephrologist clinicians better engage in SDM?

REACH

Health Lab