

Strengthening Families Together Case Manager

The (fka) Agassiz Baldwin Community is a private, community-based non-profit organization that provides services and programs for residents in and near Cambridge. Our mission is to be a space that nurtures individual growth and creativity, builds connections, and serves as a forum for community advocacy.

We are seeking applicants for the new role of **Strengthening Families Together Case Manager**. Adopted from the Center for the Study of Social Policy's Strengthening Families Project, the Strengthening Families Together Project (SFTP) is a partnership between (fka) Agassiz Baldwin Community, Cambridge Community Center, and East End House. In its early stages, the SFTP aims to value parental resilience, social connections, knowledge of parenting and child development, concrete support in times of need, and social emotional competence of children.

The Case Manager will be a creative and compassionate advocate who helps build out this new collaboration and networks of support. They will demonstrate a commitment to advocacy on behalf of individuals and families in our community who are often denied access to vital services due to social or economic barriers. The Case Manager will form partnerships to understand and address these needs. They will have experience developing trusting relationships and offering support to families experiencing challenges with housing, financial security, and/or mental health.

Case Management Responsibilities:

Social Connections

- Collaborate with (fka) Agassiz Baldwin Community, Cambridge Community Center, and East End House staff, reporting to (fka) ABC's Director of Children's Programs
- Assess, evaluate, and conduct initial and ongoing case management of enrolled children and program family needs, developing a helping relationship to ensure needed supports and services are provided

Concrete Support

- Offer crisis intervention and therapeutic services as well as connections to long-term services when necessary
- Offer referrals to housing, financial literacy, and mental health services
- Offer financial coaching and housing counseling, assisting with relocation, eviction prevention as needed
- Support families through application processes for social service benefits



Systems Management

- Create and maintain systems and processes, including:
 - Intake assessments and benefits screenings
 - Strength-based individualized service plan (ISP) development
 - Case history reports
 - Track program participant use of services, service outcomes, etc.

Prior to being hired, a background check will be completed as required by the Department of Early Education and Care.

Qualifications:

- Degree or prior work experience in social work, human services, or related fields
- Possess a current and valid Motor Vehicle Driver's License

Schedule: Full time, 37.5 hours per week

Salary: starting at \$55,000 annually

Benefits (following 90-day waiting period):

- Health, vision, dental insurance
- Retirement plan with employer matching opportunity
- Paid sick time and vacation time based on years of service

How to Apply:

Candidates should send a cover letter and resume to <u>resumes@agassiz.org</u>.

Our staff join us from all walks of life yet have a common interest in inclusive community organizing. We strongly believe in the value of diversity and inclusion and aim to build a team that represents people of many races, ethnicities, gender identities, sexual orientations, ages, and languages spoken. Employment is dependent on completing a background and fingerprint check. (fka) Agassiz Baldwin Community is an Equal Opportunity Employer (EOE).