

Ways of Working

Sue Siegel

- ❖ **We are all Ambassadors for the Team**
 - Support of team members
 - Your actions reflect your Team

- ❖ **Issues within Team should be resolved within Team**

- ❖ **Decisions supported once made**
 - All have the opportunity to present ideas and passionately debate/discuss these to make the decision
 - Once decision is made – move to crisp execution!
 - Decisions can be revisited, but only within Team and only when agreed by Team that its ok to revisit

- ❖ **Proactive problem management - Go to the source**
 - Illegitimate behavior to go to peers/manager without going to source first
 - “Venting zones” can be declared for limited time (~5 min) – then it is expected that you are willing to be part of solution and will put forward options/solutions

- ❖ **Assume noble intent!**