

# Introduction

Social Participation and Navigation (SPAN) is a technology-based program designed to promote social participation in teenagers (14-19) who have sustained a traumatic brain injury (TBI). SPAN includes three major components:

- 1) iOS Mobile Application
- 2) Video Coaching
- 3) Didactic Information- Tips and Topics

## Purpose & Objectives

A pilot study to assess the usability and feasibility of SPAN as an app-based intervention.

- Identify strengths and limitations of SPAN
- •Summarize feedback on usability and feasibility
- Provide suggestions for future SPAN updates

# Background

•In addition to young children and older adults age 65+, older adolescents aged 15 to 19 are most likely to sustain a TBI.<sup>1</sup>

•Social support is crucial to psychological and physical well-being and is currently understudied.<sup>4</sup>

•Common complications with TBI affecting social participation include: maladaptive behaviors, difficulty with self-monitoring, impulsivity, irritability, poor insight.<sup>4</sup>

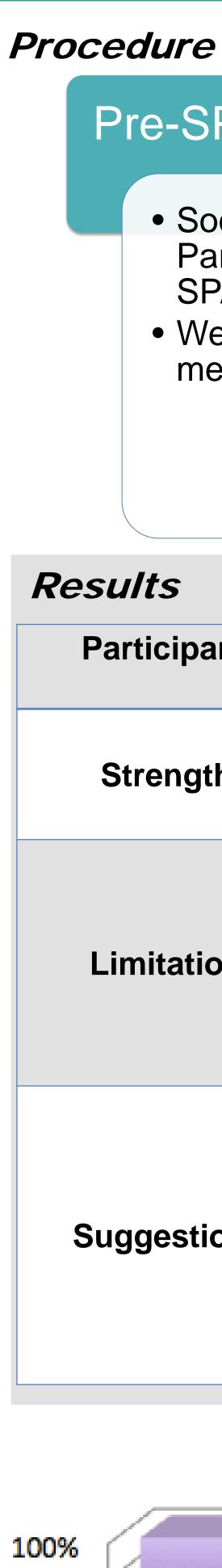
•Common complications with TBI affecting goal attainment include: difficulty formulating and implementing goals<sup>2</sup> and impaired memory function.<sup>3</sup>

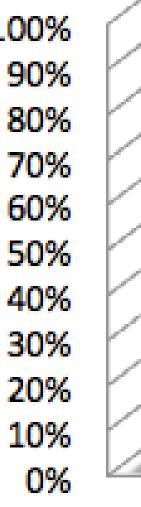
•Individuals with TBI believe the use of mobile phones as a medium for intervention is **socially acceptable**.<sup>2</sup> They feel more **independent and confident**, thereby increasing mood and wellbeing.<sup>3</sup>

# *Participants*

Four Tufts University - Boston School of Occupational Therapy students, took the dual role as participants/researchers:

- •Male, 29 yo, Asian, post professional
- •Female, 23 yo, Asian, post professional
- •Female, 23 yo, Caucasian, entry level master's
- •Female 24 yo, Caucasian, entry level master's





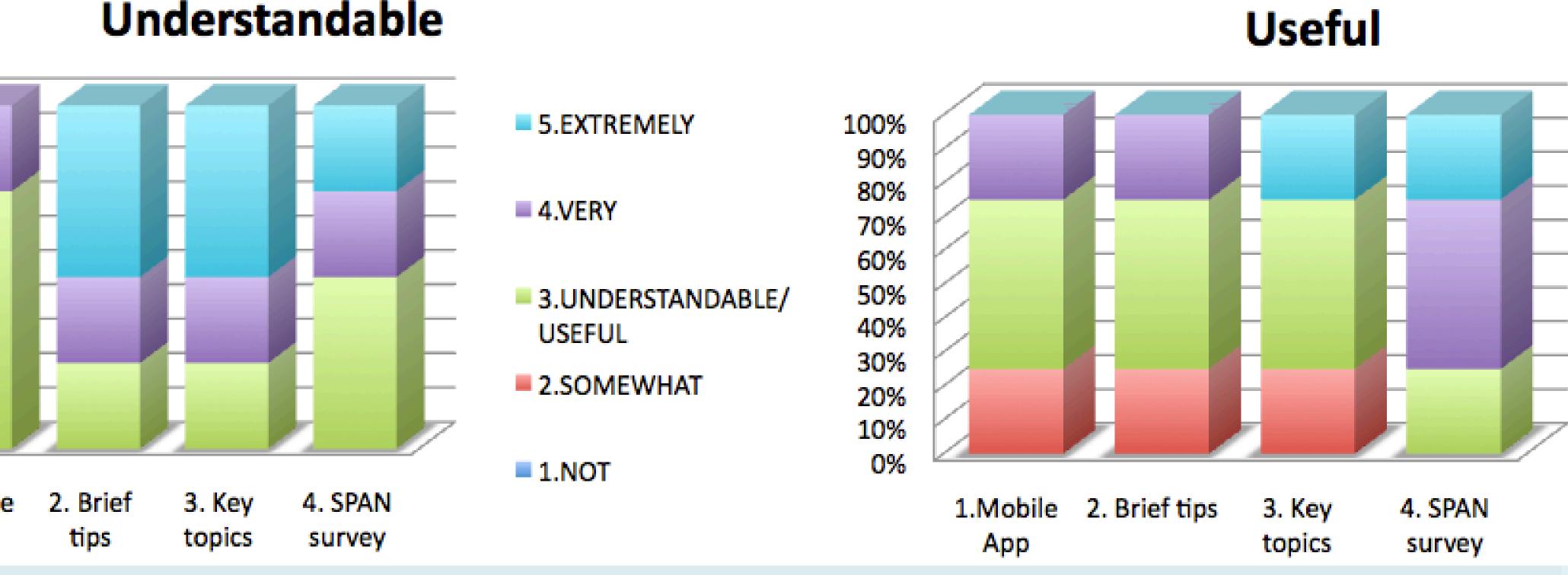
1.Mobile App

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# Social Participation and Navigation: A Usability Study Ramangi Aras, BOTh, OTR/L, Samantha Cooper, BS, OTS, Xue Deng, BSc(OT), HKROT, & Taylor Rose, BS, OTS, Gary Bedell, Ph.D., OTR/L **Boston School of Occupational Therapy**

SPAN	Week 1			
ocial articipation and PAN Surveys Veekly group beeting			<ul> <li>SPAN trial</li> <li>Creation of profile, goals, steps and strategies</li> <li>Progress Note</li> <li>Weekly group meeting</li> </ul>	

ant Feedback	Common Re
ths of SPAN	<ul> <li>Creation of own strategies- in planning steps, u</li> <li>Availability of saved strategies-previously used</li> <li>Previous goal list- after completed, goals remain</li> </ul>
ons of SPAN	•Steps and Strategies- distinguishing the different •My Goals and Next Steps- redundancy betweent •Lack of Reminders- users failed to meet set deat •Compatibility- application only designed for iOS •No progress monitoring- successful completion tracked
ions for SPAN	<ul> <li>Calendar View- visual representation of timelines repeat goals biweekly, monthly, etc.</li> <li>Push Notifications- reminders of upcoming due</li> <li>Elimination of Next Steps Tab- incorporate all a</li> <li>Interactive Planning Wizard- with capabilities to Strategy Bank- separate location for retrieval of overwhelming, extensive drop down menu</li> </ul>



### **Post-SPAN** Week 2 SPAN trial Social Progression toward goal • Summative achievement Feedback Progress Note Weekly group Weekly group meeting meeting lesponses users are able to input their own strategies ed strategies available for use with new goals ain visible for future reference nce between them was challenging and unclear en the two tabs interfered with process flow adlines S software (iPhones/iPads) n of steps and goals is not celebrated or

es, allowing users to set long term goals and

#### e dates

aspects into My Goals tab

- to act like an online coach
- previously used strategies to prevent an

Participation and SPAN Surveys

### Discussion

- •Participants perceived that SPAN would be useful for the target population with modifications and coaching.
- •The use of push notifications was both suggested by participants and cited by prior research as effective for task completion.<sup>3</sup>
- •Suggestions are aimed at modifications that will ensure the target population can successfully navigate the application when coaching has been terminated.<sup>4</sup>
- •Limitations include: small sample size; not representative of target population; absence of coaching component and different frames of reference among participants when answering surveys.
- •Because of the above limitations, participants rated SPAN as more understandable than useful.

# Future Work

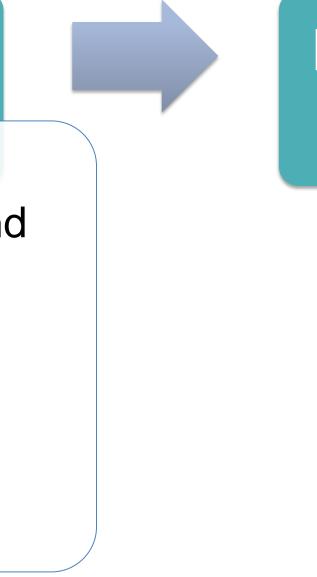
with college student coaches.

# References

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# Data Analysis

- Examined qualitative and quantitative data
- Collaborative review and discussion in weekly group meeting

•Participants found creating self-made goals, steps, and strategies was useful for achieving goals, consistent with a previous study.<sup>4</sup>

Results from this pilot will inform updates made prior to phase three of the larger study, a 10-week trial with teenagers with TBI (n=20) paired