

Dental Emergency Protocol D0130/D0140

Created by Dave Leader, last modified on Nov 16, 2021

1. Record the emergency message in the progress notes. Include current phone number, day and time of the message, and the chief complaint.
2. Plan a D0130 for a follow up of an existing problem or a D0140 for a new problem and attach note with reason for the emergency appointment. Advise the patient that there is a charge for emergency treatment that is not related to treatments completed at Tufts. Charge for retreatment is subject to school policy.
3. Request an appointment in axiUm. Never advise a patient to show up without an appointment.

At the appointment:

1. Review the patient's health history and the history of their chief complaint.
 - a. When did the pain start?
 - b. History of treatment of that quadrant?
 - c. Medications?
 - d. Quality of pain and stimuli?
 - e. Exam – Record all tests performed on the suspect tooth and the contralateral tooth or as close as possible to the contralateral.
 - i. Set up with emergency kit and Endo-Ice
 - ii. Percussion
 - iii. Cold test – quality of pain and duration after removal of stimulus
 - iv. Probing
 - v. Mobility
 - vi. Palpation
 - vii. Occlusion
 - viii. After the exam, take the patient down to radiology for periapical and bite wing radiographs. Please plan appropriate codes for radiographs. Ask for PC approval. Collect the fees prior to taking radiographs.
 - ix. Return to the operatory, consult with Operative, Pros instructor or PC.
 1. If restorable:
 - a. proceed to endo consult.
 - b. Ask pros and PC if a perio consult is necessary.
 2. If not restorable: plan an extraction, internal referral, and attach a note requesting extraction of that tooth.
 - a. Review with the patient.
 - b. Take the patient to the fifth floor to arrange for extraction appointment.
2. Endo consult: on the third floor. Do not bring the patient.
 - a. Endo resident or attending should approve endo consult tab.
 - b. Pulpotomy:
 - i. Ask the endodontics instructor if they would like to supervise or perform the pulpotomy at your current operatory or if they would like for you to set up in an endo operatory.

- ii. Have the current health history in Axium and the current periapical radiograph in Mipacs under Axium.
- iii. Instruments and supplies
 - 1. Endo kit.
 - 2. K Files 10-30
 - 3. Irrigant NaOH and syringe.
 - 4. Consumables including cotton pellets, 2X2 gauze with and without alcohol, paper points, RC Prep.
 - 5. Fuji II
- 3. Treatment plan appropriate codes which may include operative treatment, D2940 (sedative filling), D9110 (treatment of pain), D9960 (limited occlusal adjustment), denture adjustment (various codes some with fees)