

# TUSDM Medical Emergency Protocol

## PROCEDURE

In the event that a patient experiences a medical emergency at TUSDM, initial identification and management of the patient will be carried out by the treating provider and faculty. The **Provider** will identify that their patient is experiencing a medical emergency and will immediately alert their supervising faculty.

1. Provider identifies that a patient is experiencing a medical emergency
2. Treatment is STOPPED and help is summoned
3. This FIRST RESPONDER carries out responsibilities outlined below and immediately summons faculty
4. Upon faculty arrival BLS assessment is confirmed
5. Based on BLS assessment:
  - a. Is the patient experiencing a **life-threatening emergency** (Acute Coronary Syndrome/ Cardiac Arrest, Respiratory Distress/ Arrest, Stroke, Anaphylaxis, etc.)
    - i. If Yes on **patient care floors**\* call TMC Code Blue Team from Code Phone (6-5555) and Tufts Police (617-627-6911), begin BLS
    - ii. If Yes on **non-patient care floors** call EMS (911) and Tufts Police (617-627-6911), begin BLS
    - iii. If No go to step b
  - b. Does the patient have a **non-life-threatening emergency** that requires Emergency Department evaluation
    - i. If yes call EMS (911) and Tufts Police (617-627-6911)
    - ii. If no go to step c
  - c. If the patient is experiencing a non-life-threatening emergency that does not require immediate evaluation in the emergency department
    - i. Provide care according to best practices and continue to monitor. If the patient condition changes respond accordingly, returning to step a or b

\* Patient care floors: 2-6, 8,11-14

## ROLES AND RESPONSIBILITIES

Provider: The person treating the patient, or the first person to identify an emergency if outside of clinic. The provider is to stay with the patient, provide care, and summon a first responder.

First Responder: The first person to respond to the call for help from a Provider. The first responder will summon faculty for emergencies in the clinics and delegate the following tasks:

1. Call the appropriate team for assistance (TMC code team and Tufts Police/ Tufts Police) if help is deemed necessary by supervising faculty
2. Bring code cart to scene
3. Bring oxygen to scene

4. Bring AED and zip-lock bag from case to scene (if appropriate)
5. Bring Healthfirst Emergency Kit (Red box from dispensary) to scene
6. Send representative to meet the responding team
  - a. If EMS send team to front elevators
  - b. If TMC code team send to back entrances of 5<sup>th</sup> floor

**Faculty:** Responsible for initial management of emergency and decision to call TMC Code Blue Team vs. EMS vs. observing and treating patient.

## REPORTING INFORMATION

When calling for assistance from TMC Code Blue Team or EMS, the following information should always be communicated

1. Location: Tufts University School of Dental Medicine, 1 Kneeland St Boston
    - a. Floor number/ Operatory
  2. State is patient is Adult or Child
  3. Brief description of emergency and acuity
- Post emergency, the Provider will enter the details of care provided during the emergency and complete the on-line accident-incident report form.
  - If the victim is a patient, a case note should be entered in their electronic record
  - Follow-up is conducted via next of kin or emergency contact as necessary

## SUMMARY



