Diagnosis and Treatment Plan Competency- CDxTx2

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Criteria	Exceeds expectations	Meets Expectations	Below Expectations/ Critical Errors
Technical/Clinical skills	Able to independently explain to the patient all information on consents and treatment plan without the use of outside resources	Chief concern and health history elicited in appropriate detail and documented with only minor corrections or omissions. Populates medical consult tab before presentation Presents properly mounted and articulated casts Dental exam completed and documented independently with minimal errors; accuracy of clinical and radiographic findings confirmed by faculty Treatment plan is complete including correct diagnosis codes, phasing, and caries risk management; Tx plan is aligned with diagnoses, with minimal errors/omissions	Significant aspects of patient medical history are missing/incomplete Incomplete clinical documentation Faculty intervention required to help complete exam Does not follow directions Does not obtain a required consult(s) Does not identify advanced caries lesions clinically or radiographically Inadequate or incomplete treatment plan General Informed Consent not correctly obtained and/or documented
		Plain language informed consent is obtained and form is completed/signed. Able to accurately identify clinical strengths and areas for improvement and describes next steps for advancing knowledge/skills	Does not adequately or clearly explain specifics of cost of treatment and financial policies (insurance coverage, cost of individual procedures, etc.) Does not accurately self-assess.
Knowledge	Exceptionally well prepared for all clinical expectations and patient management needs	Recalls clinical steps, indicating that necessary foundational knowledge has been reviewed prior to patient appointment	Unable to identify missing needs for the procedure/intervention
		Correctly identifies when new radiographs are clinically indicated	Does not accurately assess need for or quality of radiographs

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Organization	All steps of a complex procedure correctly planned Student has all necessary instruments/supplies available Student maintains an immaculate working area	Follows PPE/Infection Control guidelines Operates independently in steps of procedure and documentation in axiUm Work area is mostly organized at end of session Manages time well	Does not follow PPE/Infection Control guidelines Unable to identify missing needs/incorrect materials or cassette available Workspace chaotic during procedure and incomplete clean up, poor time management
Professionalism Practice Management	Maintains composure under challenging stresses Exceptional attention to patient needs in a complex situation Respectful of patients, staff, faculty, and fellow students during a challenging situation Exemplary plain language patient conversation that provides detailed care options, costs, and explanation of policies	Attentive to patient needs Courteous of all in clinic Able to self-identify minor lapses in professionalism Adheres to TUSDM guidelines and policies, including, but not limited to, informed consent and HIPAA Accurately explains, in plain language, school financial policies and estimated cost of proposed treatment confirmed by direct patient inquiry by faculty	Tardy to appointment Disrespectful to patient, faculty, or staff Prioritizes self-interest over patient needs Provides unauthorized patient care Fails to follow specific faculty instruction Uses cell phone for photos Does not adequately or clearly explain policies or costs of proposed care.
Patient Centered Communication	Demonstrates exemplary cultural/linguistic sensitivity to ensure clear and accurate communication about care plan and follow-up recommendations	Uses open-ended questions to gather health information and to prompt patient's/caregiver's questions Provides plain language explanation of diagnosis/care plan and follow up instructions; confirmed by direct patient inquiry by faculty	Does not collect a substance use history. Does not ask the patient for preferred language. Does not use plain language in patient conversations; inadequate information about follow up care and rationale

Case Requirement: Any new patient, ASA status I or II with at least 2 single unit crowns, or RPD, or at least one arch of complete dentures on a patient dentate in both maxilla and mandible

Competency Eligibility: Must have completed (2) D0150 Exams at Meets or Exceeds Expectations.

Competency Remediation: Student will meet with specific PC and discuss and demonstrate acceptable understanding of inadequacies. Student will need to identify a new patient the same level of complexity and repeat the competency assessment.